



## PART B - FEE(S) TRANSMITTAL

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8791 7590 03/09/2005

**BLAKELY SOKOLOFF TAYLOR & ZAFMAN**  
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06/14/2005 TBESHAW2 00000079 09523935

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**T.J. DELCADO**

(Depositor's name)

*[Signature]*

(Signature)

*[Signature]* 6/9/05

(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09523,935	03/13/2000	John Crook	0341-78971	6383

TITLE OF INVENTION: METHOD OF PROCESSING AN INBOUND CALL IN A CALL CENTER

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	06/09/2005
EXAMINER	ART UNIT		CLASS-SUBCLASS		
HONG, HARRY S	2642		379-266010		

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.  
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2. For printing on the patent front page, list

(1) the names of up to 3 registered patent attorneys or agents OR, alternatively,  
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**1 ALAN PEDERSEN-GILES**

2 \_\_\_\_\_  
3 \_\_\_\_\_

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

**INTEL CORPORATION**

**SANTA CLARA, CALIFORNIA**

Please check the appropriate assignee category or categories (will not be printed on the patent):  Individual  Corporation or other private group entity  Government

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a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.  
 b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature \_\_\_\_\_

*Conrad Taylor*

Date **6/9/2005**

Typed or printed name **EDWIN H. TAYLOR**

Registration No. **25,129**

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